### Module Outline

- 1. Understand Cloud and Cloud Services
  - 25 Marks
  - 63%
- Understand disaster recovery and disaster recovery plans
  - 15 Marks
  - 37%
- Pass mark 28/40
- Duration 1 Hour

### What is Cloud?

- It is a Network or Internet
  - Remote location.
  - Provides services over Network
- Manipulation, Configuration and accessing online

## Deployment Models

#### Public Cloud

- Systems and services easily accessed by the general public. Less secure.

#### Private Cloud

 Systems and Services accessed within an organisation. Increased security over public.

#### Community Cloud

 Systems and Services accessed by a group of organisations. Increased security over public

#### Hybrid Cloud

 Mixture of public and private clouds. Critical activities normally in a private and non critical in a public cloud.

Critical Activities are performed in private cloud, non Critical are performed in the public cloud

### **Deployment Models**



Web browser, mobile app, thin client



Application

#### SaaS

CRM, Email, games, virtual desktop

#### PaaS

Database, web server, deployment tools

#### laaS

Virtual machines, servers, storage, networks

Platform

Infrastructure

### Service Models

- Infrastructure as a Service (laaS)
  - Provides fundamental resources such as physical machines, virtual machines, virtual storage
  - Most basic level of service
- Platform as a Service (PaaS)
  - Provides the runtime environment for applications, development & deployment tools.
    - Database, web server etc
- Software as a Service (SaaS)
  - Provides software applications to end users.
    CRM, Email, Games, Virtual Desktop
- Anything as a Service (XaaS)
  - E.g. Network as a service, business as a service, database as a service

## **Benefits of Cloud Computing**

- Availability access applications using the internet
- Configure applications at any time
- No specific software is required to access.
  - Ubiquitous access
- On Demand Self Service
  - Users can access resources without interaction with the cloud service provider
- Platform Independence
- Highly Cost Effective
- Load Balancing

- Pay as you grow
  - Only pay for the resources used
  - Eliminates wasted resources
  - CPU, Memory, Storage, OS, Security, Network Capacity
- Multi-tenancy
  - Individual environments on the same hardware
  - Each tenant's data is isolated and invisible to others
  - Greater pool of resources available

- Chargeback
  - Accounting strategy
  - Quantify who is using what resources for charging
  - Shifts charge to users (corporate customers mainly) to gives awareness of costs
- Showback
  - Not charged
  - Demonstrates potential cost

- Cloud Bursting
  - Application Deployment model
  - A form of Hybrid Cloud
  - Where application runs in private cloud but bursts into public cloud when the demand for capacity increases.
  - Designed for High performing, non-critical, and non-sensitive data applications

# Scalability

- Scalability
  - Increase the capacity to meet the increasing workload
    - Scaling Up increasing the ability of an individual server
    - Scaling out increasing the ability by adding multiple servers to the individual server.
    - Planned growth / contraction

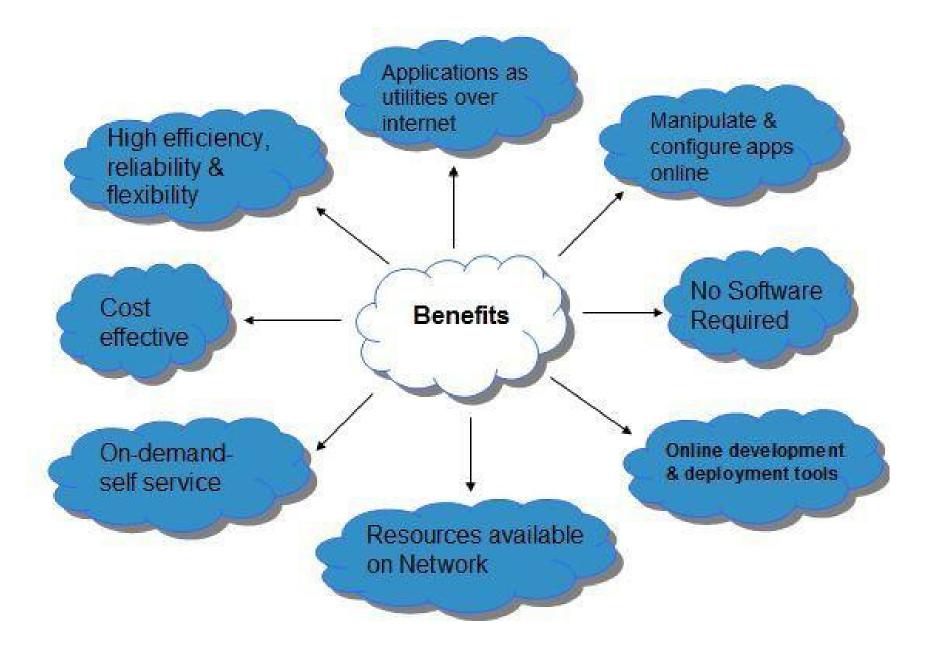
## Elasticity

- Elasticity
  - Increasing or reducing the capacity to meet the increasing or reducing workload.
  - ability to "scale up or scale down" the capacity to serve at will dynamically and on demand.
  - Unplanned growth / contraction

Scalability is required for elasticity, but not the other way around

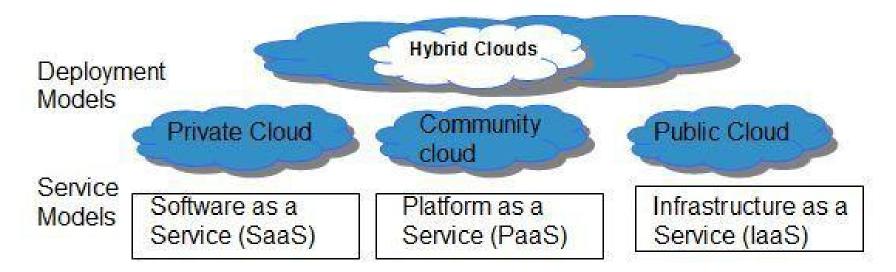
## Scalability and Elasticity

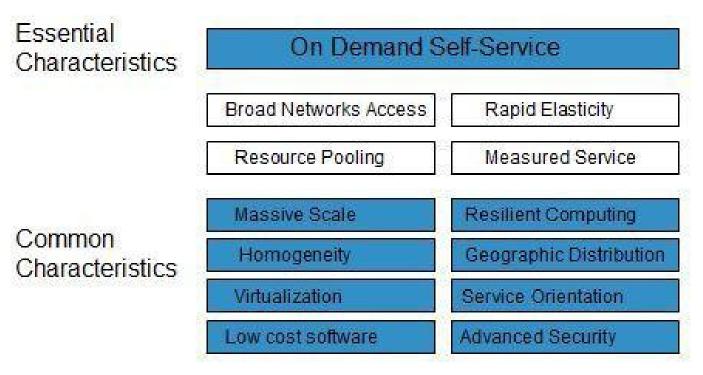
- Scalability is required for elasticity, but not the other way around
- Scalability gives you the ability to increase or decrease your resources, and elasticity lets those operations happen automatically according to configured rules.
- Elasticity short term requirements
- Scalability long term planning



# Risks of Cloud Computing

- Security and Privacy.
  - Third party provide platform security.
- Lock In.
  - Very difficult to switch between Cloud Service Providers (CSP)
- Isolation Failure
  - Failure of the boundaries may allow other tenants to access other tenants data.
- Management Interface Compromise
  - Interfaces are provided through internet
- Insecure or Incomplete Data Deletion
  - Data may not get deleted as expected. Backups will have the data.
  - Other tenants may delete data.





### Cloud Characteristics

- On Demand Self Service
  - Users can login and access at anytime
- Broad Network Access
  - Web based so can be accessed anywhere at anytime
- Resource Pooling
  - Multiple tenants can share a pool of resources. Database, server, memory etc.
- Rapid Elasticity
  - Very easy to scale up or down the provided resources
- Measured Service
  - Resources are monitored to ensure that resources are used efficiently
- Rapid Deployment
  - Service can go live very quickly from development

### Cloud Infrastructure

#### Hypervisor

- Firmware or low level program that acts as the Virtual Machine Manager.
- Single physical instance shared between multiple tenants
- Management Software
  - For maintaining and configuring the infrastructure
- Deployment Software
  - Helps to deploy and integrate the application on the cloud.
- Network
  - Connects the services over the internet. Also (XaaS) Network as a service allows customer to define the routes and protocols used.
- Server
  - Computes sharing of resources. Offers resource allocation and deallocation.
- Storage
  - Distributed file system for storage. Allows storage failure as data held across platforms

### Infrastructure Constraints

#### Transparency

- Resources are shared in cloud.
- Demands mean they need to be shared.
- Application can scale on demand (Load balancing)

#### Scalability

- Scaling up involves a lot of effort normally. Networks might need reconfiguration, new resources aquired.
- Resources provisioned and de-provisioned easily.

#### Intelligent Monitoring

 To achieve Transparency and Scalability then the cloud needs to monitor in order to respond to demand

#### Security

- The data centre must implement secure architecture.
- The control node in a data centre especially needs security

## Hypervisor

- Type 1 on bare metal, no host OS
  - Oracle VM
  - Sun xVM
  - ESx vmware
- Type 2 requires a host OS
  - -KVM
  - Microsoft Hyper V
  - Virtual Box

## Legislation

- Data Protection Act 1998
- Computer Misuse Act 1990
- Official Secrets Act
- Privacy and Electronic Communications Regulation